



NKWA PRIVACY POLICY

We created this Privacy Policy to explain how we collect, use, disclose and protect your information, including any nonpublic personal information.

This policy applies to information we collect when you use our website/app or otherwise interact with us as described below. We may change this Privacy Policy from time to time. If we make changes, we will notify you by revising the date at the top of this policy, and in some cases, we may provide you with additional notice (such as by adding a statement to the homepages of our website or mobile application or by sending you an email notification).

We encourage you to review the Privacy Policy whenever you interact with us to stay informed about our information practices and the ways you can help protect your privacy. This privacy policy applies to the Services provided by NKWA. (“we” or “us”).

1. COLLECTION OF INFORMATION

Categories of Non-public Personal Information

Information You Provide to Us

We collect nonpublic personal information you provide to us when you register for a NKWA account or when you communicate with us about your NKWA account. The types of information we may collect include your name, address, phone number, email address, username, password, contacts, and any other information you choose to provide.

Information About Your Transactions With Us

As you use your NKWA account to perform financial transactions, we collect nonpublic personal information in connection with each transaction, including transaction time, FCFA amount and merchant details. We may also collect photos, memos or other information that you attach to your transactions.

Information From Other Sources

When you create an NKWA account, we may collect information, including nonpublic personal information, about you from nonaffiliated third party service providers in order to verify your identity and for fraud prevention, including your prior addresses and names.

Other Information we collect

Information You Provide to Us

We may collect information you provide to us, such as your name, email address and any other information you choose to provide. For example, we may collect such information if you request an invite to join NKWA or if you enter into any contest or promotion.

Information We Collect Automatically from our Services

When you access or use our Services, we automatically collect information about you as follows:

Log Information: We log information about your use of our Services, including the type of browser you use, access times, pages viewed, your IP address and the page you visited before navigating to our Services.

Device Information: We collect information about the computer or mobile device you use to access our Services, including the hardware model, operating system and version, unique device identifiers and mobile network information.

Location Information: We may collect your location information from your mobile device with your prior consent.

Information Collected by Cookies and Other Tracking Technologies: We use various technologies to collect information on our Services and other websites, and this may include sending cookies to your computer or mobile device. Cookies are small data files stored on your hard drive or in device memory that help us to improve our Services and your experience, see which areas and features of our Services are popular and count visits. We may also collect information using web beacons (also known as "tracking pixels"). Web beacons are electronic images that may be used in our Services or emails and help deliver cookies, count visits, understand usage and campaign effectiveness and determine whether an email has been opened and acted upon.

How We Respond to "Do Not Track Signals" : We allow Do Not Track browser configurations. We use cookies and other tracking technologies, and Do Not Track status may alter the available services with certain browsers, when these tracking functionalities are used to provide services. We do not alter the information our applications attempt to collect based on your Do Not Track configuration.

2. USE OF INFORMATION

We may use your information, including nonpublic personal information as follows:

- Provide, maintain and improve our Services;
- Provide and deliver the products and services you request, process transactions and send you related information, including confirmations;
- Verify your identity and prevent fraud;
- Send you technical notices, updates, security alerts and support and administrative messages;
- Respond to your comments, questions and requests and provide customer service.
- Communicate with you about products, services, offers, promotions, rewards, and events offered by NKWA and others, and provide news and information we think will be of interest to you;
- Monitor and analyze trends, usage and activities in connection with our Services;
- Personalize and improve the Services and provide advertisements, content or features that match user profiles or interests;

- Link or combine with information we get from others to help understand your needs and provide you with better service; and
- Carry out any other purpose for which the information was collected.

NKWA is based in Cameroon and the information we collect is governed by the Cameroonian law. By accessing or using the Services or otherwise providing information to us, you consent to the processing and transfer of information in and to Cameroon and other countries.

3. DISCLOSURE OF INFORMATION

We may disclose any information we collect about current and former customers, including nonpublic personal information, to affiliates and non-affiliated third parties as follows:

1. With financial service providers;
2. With another user
3. With non-financial companies, such as email service providers that perform marketing services on our behalf, and fraud prevention service providers that use the information to provide services to NKWA and other companies;
4. With a non-affiliated third-party to access and transmit your personal and financial information from a relevant financial institution. You grant the third-party the right, power, and authority to access and transmit this information. according to terms of their privacy policy;
5. With other non-affiliated companies for our everyday business purposes, such as to process transactions, maintain accounts, respond to court orders and legal investigations or report to credit bureaus. For example, in connection with our everyday business purposes, we may share information about you as follows:
 - In response to a request for information, if we are required by, or we believe disclosure is in accordance with, any applicable law, regulation or legal process;
 - With relevant law enforcement officials or other third parties, such as investigators or auditors, if we believe it is appropriate to investigate fraud;
 - If we believe your actions are inconsistent with the spirit or language of our user agreements or policies, or to protect the rights, property and safety of NKWA or others;

- In connection with, or during negotiations of, any merger, sale of NKWA' s assets, financing or acquisition of all or a portion of our business to another company; and
- With your consent or at your direction, including if we notify you that the information you provide will be shared in a particular manner and you provide such information.

4. ACCOUNT INFORMATION

You may edit your account profile information by logging into your account via our Services. If you wish to delete or deactivate your online account, please do so, but note that we may retain certain information as required by law or for legitimate business purposes.

Promotional Communications You may opt out of receiving promotional emails and text messages from NKWA by following the instructions in those messages. Please note that if you opt out, we may still send you transactional or relationship messages, such as those about your account or our ongoing business relations.

5. LOCATION INFORMATION

If you initially consent to the collection of location information by NKWA you may be able to subsequently stop this collection through your device operating system settings or through your online account settings.

6. COOKIES

Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies. Please note that if you choose to remove or reject cookies, this could affect the availability and functionality of our Services.

Social Sharing Features Our Services include social sharing features for common social networks to let users share content. These features are served from third-party services that may serve their own cookies. The use of such features enables the sharing of

information with your friends or the public, depending on the settings you establish with the entity that provides the social sharing feature. For more information about the purpose and scope of data collection and processing in connection with social sharing features, please visit the privacy policies of the entities that provide these features.

7. ANALYTICS & ADVERTISING SERVICES PROVIDED BY OTHERS

We may allow others to provide analytics services on our behalf and to serve advertisements on our behalf across the Internet. These entities may use cookies, web beacons and other technologies to collect information about your use of the Services and other websites, including your IP address, web browser, pages viewed, time spent on pages, links clicked and conversion information. This information may be used by NKWA and others, to, among other things, analyze and track data, determine the popularity of certain content, deliver advertising targeted to your interests and better understand your online activity. Security NKWA takes reasonable measures to help protect all information about you from loss, theft, misuse and unauthorized access, disclosure, alteration and destruction. Additionally, NKWA implements policies designed to protect the confidentiality and security of your nonpublic personal information, including a privacy pro

8. QUESTIONS

If you have any questions

This document constitutes NKWA' s complete Terms of Use & Privacy Policies for NKWA and related services. If you have questions about these or about NKWA or content thereon, please contact NKWA at info@mynkwa.com. When you contact us, please provide us with the relevant information we need to verify your account

You can also contact NKWA by phone at

Contact Tel 1: (237) 670830723

Contact Tel 2: (237) 658021051

OR Visit our office in Buea at Activspaces, 1st floor of the First Trust Building opposite OIC.